



Photometer Verification Service Plans

CHEMetrics offers the following service plans for verifying the calibrations in your factory calibrated CHEMetrics photometers. Verification service includes an update to current calibration version where applicable, verification at three checkpoints across the test range, and a Certificate of Conformance.

Return authorization is required for this Photometer Verification Service. Before returning your photometer to CHEMetrics for verification, fill out the Return Authorization Form found at <http://www.chemetrics.com/support/product-verification> and email it to tech@aquaphoenixsci.com to schedule the return of your photometer(s).

Turnaround Time

Service Requested	Turnaround Time (does not include shipping time)
Standard Service	Within 10 business days from receipt of photometer
Expedited Service	2 business days from receipt of photometer
Photometer received with no Return Authorization Form	Up to 4 weeks from receipt of Return Authorization Form

Pricing Structure

The table below details pricing for verification of up to three photometers at one time using a single Vacu-vials® Kit. Verification of multi-analyte photometers can occur using more than one Vacu-vials® Kit (ex: K-1503 Ammonia and K-2513 Chlorine Vacu-vials® Kit). Each Vacu-vials® Kit verification incurs a separate verification fee.

# of Photometers any combination of photometers using 1 Vacu-vials® kit	Verification Fee Standard Service	Verification Fee Expedited Service
Up to 3	\$142.31	\$227.70

The fees above do not include shipping and handling fees. Shipping and handling costs are paid by the customer. Unless otherwise specified, the shipping method is pre-pay and add.

Get Started

1. Download and complete the Photometer Verification Service Return Authorization Form (www.chemetrics.com/support/product-verification/).
2. Email the completed form to tech@aquaphoenixsci.com.
3. A CHEMetrics representative will contact you to schedule the return of your photometer(s).
4. Mail your properly packaged photometer(s), including a copy of the Return Authorization Form, to:
CHEMetrics
Attn: QC Department
4295 Catlett Road
Midland, VA 22728

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